

Corporate Sustainability Assessment Results

	Company Score	Percentile Ranking	Industry Average	Industry Best	Lowest Score for DJSI Inclusion					Weight (%)
					World	Europe	North America	Asia Pacific	Emerging Markets	
Total Sustainability Score:	81	87	60	93	77	78	63	55	64	100
Economic Dimension	83	79	70	97	74	82	68	63	73	41
Anti-crime Policy/Measures	93	72	77	100	75	89	75	56	83	4
Brand Management	100	90	65	100	82	82	62	47	77	3
Codes of Conduct/Compliance/Corruption&Bribery	78	64	73	100	44	60	44	62	71	7
Corporate Governance	74	61	69	92	62	62	84	52	49	7
Customer Relationship Management	94	90	67	100	60	79	60	55	65	6
Financial Stability and Systemic Risk	88	23	90	100	46	46	80	84	44	4
Risk & Crisis Management	84	68	72	100	61	84	55	58	79	6
Supply Chain Management	53	63	49	95	53	53	35	33	40	2
Tax Strategy	68	91	46	88	36	36	35	30	30	2
Environmental Dimension	84	92	53	91	69	80	57	58	51	23
Business Risks and Opportunities	91	92	57	98	74	75	75	46	49	9
Climate Strategy	81	81	51	100	39	66	66	51	39	4
Environmental Policy/Management System	80	77	57	100	61	64	64	59	39	3
Environmental Reporting	82	75	52	96	49	73	21	46	49	4
Operational Eco-Efficiency	78	94	38	96	32	55	29	42	0	3
Social Dimension	76	82	52	91	69	71	50	37	58	36
Controversial Issues, Dilemmas in Lending / Financing	70	77	50	100	50	60	40	32	35	4
Corporate Citizenship and Philanthropy	86	81	49	100	68	68	66	26	46	3
Financial Inclusion	92	81	55	100	67	87	55	22	46	3
Human Capital Development	62	79	41	96	34	34	25	9	29	6
Labor Practice Indicators and Human Rights	86	82	67	100	65	65	48	50	59	5
Occupational Health and Safety	88	94	47	96	69	76	45	21	53	3
Social Reporting	79	83	47	94	42	42	15	29	36	4
Stakeholder Engagement	76	72	61	100	64	76	54	58	49	2
Talent Attraction & Retention	65	63	56	94	61	61	54	33	52	6

Explanations: Total, dimension and criterion level performance is indicated by company score. Percentile ranking, average and best scores are presented for comparison, together with the lowest member score of each index, all within the same industry. For each row, weightings are shown in the last column as a percentage of the total. All values are on a scale from 0 to 100. Further information on the assessment methodology can be found on www.sustainability-indices.com

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